

Most Immediate

**F. No. A-14019/01/2018-SCT
Government of India
Ministry of Health & Family Welfare
(Welfare & PG Section)**

Nirman Bhawan, New Delhi
Dated the 6th July, 2018

OFFICE MEMORANDUM

Subject: Accessible India Campaign.

The undersigned is directed to enclose herewith a copy of DEPwD's Correspondence No. 04-36/2018-AIC dated 14-05-2018 along with a copy of the Minutes of 1st Sensitization Meeting of Stakeholders held on 7th May, 2018 at 11.00 A.M. at Vigyan Bhawan under the Chairmanship of Secretary, DEPwD to make Delhi a model Accessible City.

2. The newly enacted Rights of Persons with Disabilities Act, 2016 clearly positions the mandate for all the public buildings, services, transport and ICT facilities accessible for all persons with disabilities. Some of the relevant provisions of the RPwD Act, 2016 are as under.

- **Section 44:** (1) "No Establishment shall be granted permission to build any structure of the building plan does not adhere to the rules formulated by the Central Government under Section 40."
- (2) "No establishment shall be issued a certificate of completion or allowed to take occupation of a building unless it has adhered to the rules formulated by the Central Government."
- **Section 45:** (1) All existing public buildings shall be made accessible in accordance with the rules formulated by the Central Government within a period **not exceeding five years** from the date of notification of rules.
- (2) The appropriate Government and the local authorities shall formulate and publish an action plan based on prioritisation, for providing accessibility in all their buildings and spaces providing essential services such as all primary health centres, civil hospitals, schools, railway stations and bus stops.
- **Section 46:** The service providers whether Government or private shall provide services in accordance with the rules on accessibility formulated by the Central Government under section 40 **within a period of two years** from the date of notification of such rules i.e. **15th June 2017.**
- **Section 89:** Any person who contravenes any of the provisions of this Act, or of any rule made thereunder shall for first contravention be punishable with fine which may extend to ten thousand rupees and for any subsequent contravention with fine which shall not be less than fifty thousand rupees but which may extend to five lakh rupees.

3. It is requested to take necessary action to ensure compliance of the directives as contained in the provisions of RPwD Act, 2016 in all the Institutes/Hospitals under the administrative jurisdiction of the addressee officers to make the Public Buildings and websites accessible to all. An Action Taken Report as per the format enclosed at Annexure-I may be sent to W&PG Division at the earliest.

Contd.....

Read today

14/07/18

~~Dr (A)~~

upload also

SL

10/7

~~Dr (A)~~ my
signature

File No. 04-36/2018-AIC
Government of India
Department of Empowerment of Persons with Disabilities (Divyangjan)
Ministry of Social Justice & Empowerment
Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road, New Delhi

Dated 14th May, 2018

Subject: 1st Sensitization meeting of Stakeholders to make Delhi a model Accessible city - minutes of the meeting

Please find enclosed a copy of minutes of the meeting held on 7th May, 2018 at 11.00 a.m. at Vigyan Bhawan Annexe, Committee Room A on the above subject.

2. Action taken on the key decisions may kindly be forwarded to this Ministry before the next review meeting on the subject.

mb
14/5/2018
(Meena K. Sharma)
Under Secretary (AIC)
T.No.24369066

To

All as per enclosed Annexure

Copy to :

Copy for information to

- i) PPS to Secretary, DEPwD/ PS to JS(DC)
- ii) Director AIC

Office of Secretary (AIC)
FTS No. *9156* *3*
Date *21/05/18*

Secy (AIC) - cum PS
AS (AIC)

24/5/18
Ayush

JE Anand
22/5/18
US (AIC)
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JS (GM)
22/5
22/5/18

Record of discussion of First Sensitization meeting of stakeholders to make Delhi a model Accessible city held under the chairmanship of Secretary, DEPwD at Vigyan Bhawan Annexe on 07.05.2018

List of the participants is enclosed.

At the outset, **Smt. Dolly Chakrabarty, Joint Secretary, DEPwD** welcomed all the officers from central Government, Delhi Government and Local Bodies, laid out the agenda and objective of the meeting. She emphasized on UNCRPD and mandates leading to the RPwD Act, 2016. She also highlighted the fact that accessibility doesn't concern only persons with Disabilities but also elderly, pregnant women, parents etc. The new Act is a modification of the older Act to accommodate the issues pertaining to Persons with Disabilities in a holistic manner. The Act has given direction to the mission of universal accessibility but the need of the hour is commitment of the stakeholders involved. Each contributor of the cause need to build upon an Action Plan and must immediately start acting on it.

Furthering the discussion, **Sh. Kamlesh K. Pandey, Chief Commissioner of Persons with Disabilities** set the historical context and told that before PwD Act 1995 the models followed were charity based and advent of both the Acts (PwD Act 1995 and RPwD Act 2016) led to the shift towards Rights based approach. He also emphasised that Disability is an "evolving concept" and therefore these Acts also evolved with time.

Secretary, DEPwD addressed the delegates citing examples of developed nations and how well they cater to the need of all the sections of society inclusively and technologically; also the importance of having these (accessible) features right from roads to pavements to parks and to every possible space open to public. She mentioned that as administrators it is our duty that PwDs are empowered physically, socially and economically. While DEPwD through AIC has made some endeavours in this field, it is essential that as the National Capital, Delhi showcases accessibility features, thereby increasing visibility and sensitivity towards the challenges of PwDs. Secretary called upon the MCDs to get into details of providing ramps, toilets, accessible pathways, etc.in all public spaces in a holistic manner without limiting outreach to a select few buildings. It was highlighted that developing accessible spaces require little tinkering of physical elements with limited expenditure involved.

Smt. Dolly Chakrabarty, Joint Secretary, DEPwD introduced the delegates to the concepts of accessibility as the ability to live independently and participate fully in all aspects of life; in all facilities and services which are open to public in both urban and rural areas. The challenges of PwDs; such as augmented issues due to physical limitations, deprivation from exercising basic rights, limited access to safe, secured and dignified living, limited inclusion and most importantly restricted experiences were illustrated during the presentation. The highlights of the RPwD Act and AIC were also discussed. The society's responsibilities towards the PwDs are essentially based on Accessibility, Affordability, Adaptability and Availability. Under the given conditions of

the timeline set by the RPwD Act, it is required that a holistic but phased approach is employed in delivering the requirements of accessibility. Since, Delhi is the National Capital with a 1.48% of resident population as PwDs and a huge influx of visitors, it is essential that Delhi is developed as a key example of "Accessible City". Secretary highlighted that it is now upon all states to develop a roadmap for implementation of the Act at the earliest.

During the presentation, it was highlighted that the count of beneficiaries is not limited to 2.21% of the total population of the country, but extends to their families and caregivers who are all participants and beneficiaries of such accessible drives. As highlighted by the Secretary, this increases the need for each one of us to commit to providing accessibility completely within our public, private and personal capacities. Copy of PPT is enclosed

Following the presentation, all delegates were requested to present their views regarding accessibility and the endeavours put in by their respective departments towards this cause. The discussion was as follows:

Anjana Dubey, DDG - M/o Financial Services informed that guidelines are circulated to all the banks regarding opening of bank accounts for persons with disabilities. 30-40% of the ATMs have ramps and facilities for persons with Visual impairment (which is subject to confirmation yet). Also, branches of Banks operating in private/rented spaces are more and assessment would be done to identify the total number of branches and the status of accessibility in them. In the meanwhile directives for retrofitting can be shared with banks which operate out of their own buildings.

Mr. Kathik, Reserve Bank of India, Delhi - added that RBI, New Delhi office is provided with disability friendly facilities. He suggested that three Central Banks with head offices in Delhi namely; Oriental Bank of Commerce, State Bank of India and Punjab National Bank should be instructed to make their branches and offices, under their control accessible to all. However, before achieving this, data has to be collected to identify and list the number of Banks. **Shri KVS Rao, Director DEPwD**, raised the issues faced by People with Blindness due to inaccessible currency notes and opening bank accounts by some category of persons with disabilities. therefore same should be taken up by RBI at the earliest.

Mr. A.K. Goel, representing the Directorate of Training and Technical Education, mentioned total number of Govt. Schools under Govt. of NCT Delhi is 1029 and facilities such as Ramps, Toilets are provided in these schools. Also, the circular is issued to guide schools to provide at least 20 basic accessibility features from entrance to main classroom. As per suggestion of the State Commissioner for Persons with Disabilities, a handbook on making schools accessible is being prepared and would soon be published. Secretary, DEPwD added that all the colleges and higher education institutions in Delhi must also be made accessible.

Dr. Yogesh Kataria from DGHS, Delhi committed that he would give instructions to Private/govt Hospitals in Delhi to make them fully accessible. Ms. Ira Singhal, SDM Alipur raised concern regarding disability certificates being denied by hospitals due to complications of jurisdiction boundaries. She highlighted that people with disabilities have to run from pillar to post to get

disability certificates and that these people sometimes don't even know which division they are from. DGHS acknowledged this issue and assured that this would be resolved soon. However, he mentioned that the government has issued a notice that no student shall be denied disability certificates by any hospital under any circumstances. Also, Shri T.D. Dhariyal, State Commissioner for Persons with Disabilities, Delhi, mentioned that Govt. of Delhi doesn't have its own rules in this matter and this must be looked into immediately.

Mr. Ramesh Chand of SDMC informed that there are 1155 buildings under South Delhi Municipal Corporation and retrofitting work is in progress in these buildings. These buildings include hospitals, dispensaries, parks, marketplaces. Secretary reminded SDMC and thereby, all local bodies that special emphasis should be given to parks, to make them accessible since they are crucial elements for healthy living. Also, bus stops, depot and terminals need to be looked into.

Shri Manoj Kumar, CMD of DTC informed out of a fleet of 3900 buses, 3800 are low floor buses, and they are in process of procuring new buses. However, these would be orange corridor buses without accessible facilities like foldable ramp and step free entry. It was recommended by DEPwD to mandatorily procure, low floor buses with foldable ramp and step free entry rather than corridor buses. He also mentioned that maintenance and terminal buildings are within the mandates of DTTDC. Here, members of DTTDC informed that all the 3 ISBTs are being made accessible where in Anand Vihar ISBT still needs a lot of work to be done. Secretary urged that DTTDC must report considerable progress by the next meeting since it is extremely pressing to make transportation options completely accessible.

Shri Sarvesh Kr. Arya was representing Ministry of Culture. The Ministry has taken up two buildings National Museum and National Archives and made them fully accessible to cater to wider needs of People with Disabilities. Also he mentioned that most of the ASI buildings have been made accessible for visitors, even then there is a scope for improvement that will be looked into by the Ministry. The Ministry gives special importance to the needs of persons with hearing and visual impairment in all its work. In the light of this discussion he highlighted that the Ministry would from now on keep in mind, specifications of the Act during new constructions of monumental buildings.

Secretary added that when Department had organised National Painting competition, Children with disabilities painted monuments like, Qutub Minar, Red Fort, Tajmahal with accessibility, which implies their desire to visit these monuments. Therefore, it is our responsibility to cater to these needs and desires and make monuments accessible.

From North MCD, Mrs. Neelam Arora mentioned that guidelines for retrofitting for accessibility has been issued for all buildings including schools, hospitals, community halls, dispensaries etc and work would begin soon wherever necessary. The Corporation however would first make its headquarters at the Civic Center accessible and then the zonal, divisional and sub divisional offices would be take up.

Mr. Pravan Pravesh stated that while **Department of Urban Development, Delhi Govt.** directly does not own any buildings, it however, administers the local bodies and may be able to circulate directives regarding accessibility from time to time.

Mr. R.k. Taneja, East Delhi Municipal Corporation, stated that all buildings have been surveyed and all engineers are directed to put incorporate both short term and long term design features in the building. He further informed that East Delhi has two zones Shahdara South and Shahdara North which are model pilot projects to be developed in campaign mode, has been taken up and would be completed by August 2018. In these zones, MCD schools, Parks etc will be made accessible. Secretary DEPwD raised the issue of inaccessibility in IHBAS, Delhi and Chief Engineer informed that it comes under the maintenance of PWD, Delhi. Delhi PWD is instructed to make IHBAS accessible, as many people with mental health issues visit this centre often.

R.A. Bharati, Executive Engineer, NDMC, intimated that there are total 90 buildings under North Delhi Municipal Council and retrofitting work is completed under 86 buildings and work is under progress in 4 buildings. It was requested to NDMC, CE that Lodhi Garden, Nehru Parks, Bus Stops, Pavements, major market places should be made completely accessible for all the persons with disabilities.

D.P. Saste representing MORTH, mentioned that as per targets of AIC 10% buses had been made suitable for use by Persons with Disabilities. Buses have been designed with low floors as well as have the interiors have been retrofitted. A project has been taken up to design a bus stop prototype with universal accessibility and wheelchair access has been made mandatory in all carriers. However, they highlighted the issue of bus stop designs not being accessible due to which the fleet of accessible buses also could not be put to optimal use. MoRTH insisted that the work on buses and bus stops should proceed hand in hand.

Mrs. Gayatri Mishra, Ministry of Health and Family Welfare, clarified, while the number of central government hospitals in Delhi is limited, they have been instructed that basic facilities have to be taken into consideration. She highlighted that the CGHS dispensaries have not been considered as of yet and shall be taken up on priority basis.

Mr. S.K.Rai, Director, Ministry of Home Affairs, complemented Delhi Police for taking up the task of making all police stations accessible and assured support in their endeavours for the future.

Mr. Pranav Prakash, Ministry of Tourism, GoI, mentioned that while physical infrastructure is limited within the Ministry's mandate, the Ministry may be able to issue guidelines to all hotels to incorporate different levels of accessibility during their classification process. Secretary brought forth the point of the need for tourism literature to be made accessible in order to assure universal experience to the entire diverse group of tourists.

Dr. Mahesh Sharma, Department of Social Welfare, Govt. of GNTDC, informed that apart from AIC, 7 buildings of the Department have been taken up for retrofitting to be made accessible by

providing minimum facilities due to time limitations. Guidelines have been shared with all other departments of the state government for accessibility excluding Tourism and Industries which have not been able to respond accordingly.

Shri K. Jegadesan, Delhi Police, informed that the police department has made most of its services web based for easy accessibility and 44 police stations and traffic police stations have been selected to be retrofitted. However, the Department was urged to pick up woman safety on priority and also take up accessibility at traffic signals to ensure safe travel for PwDs.

Mr. A. K. Garg, Delhi Development Authority brought to light that retrofitting work in 22 buildings which included major sports complexes of Delhi had been taken up by the authority and shall be completed by June 2018. DDA was instructed to consider creation of slots for sports for persons with disabilities.

Mrs. Papiya Sarkar, DMRC informed that DMRC is working to implement the rule of "No need to cross the road" by providing lifts at all entry exits keeping in mind the ease of PwDs to travel by Metro. This would be taken up in Phase 3 since due to physical limitations during implementation of Phase 1 and 2 the same was not considered. It was suggested that DMRC may involve some innovative mechanisms to assure accessibility in the old metros by providing lifts, non slippery floors at entry, escalators and toilets.

Mr. Mohan Lal, Delhi PWD mentioned that a pool of 512 buildings have been identified to be made accessible out of which 112 buildings belong to Delhi Police. The retrofitting work is aimed to be completed by December 2018. He highlighted that especially in health institutes fund generation becomes an issue since clarity of financial responsibility is not clear. 1250 km of roads fall under the purview of PWD which needs to be made accessible but cannot be made so due to encroachments and other obstacles. However, the Department has identified clear patches without any encroachment on the footpath to be taken up at the primary level to implement its plan.

Mrs. Usha Batra, ADG, CPWD stated that the Central government buildings are being retrofitted under the endeavours of AIC. She highlighted the possibility of implementing the accessibility drive in a small urban area to begin with, which would set the format for further retrofitting work across the city. She also informed that CPWD would be in a position to circulate a list of features of accessibility for all other departments to follow. CPWD also wished that DEPwD either repanel access auditors whose services can be taken up by other departments or share the list of auditors they had initially empanelled.

Shri S.K. Mahajan, Chief Engineer, DUSIB, mentioned that night shelters across the city are under the Department's purview and have been provided with basic features of accessibility. Across Delhi DUSIB has some 600 toilets in planned areas, colonies as well as slum areas out of which 60 to 70% of the toilets have been provided with accessibility features. They aim to cover all buildings by end of April 2019.

Lastly, **Shri T. D. Dhariyal, State Commissioner for Persons with Disabilities**, shared his view regarding the entire accessibility drive, by saying that the issue has to be reviewed with practicality. The need is to first survey and assess the quantum and quality of work that needs to be carried out; the number of buildings that need to be retrofitted, their conditions and the degree of accessibility retrofitting it requires. He highlighted the issue of lack of clarity of roles and responsibilities of the urban administration, leading to multiplicity of functions and duplicity of work. He emphasised the importance of training and Capacity building of the executing officers to ensure quality of the works and also importance of developing monitoring mechanism to measure the works carried out. He requested NDMC to take up this drive vehemently within their area since they do not have fund limitation.

Key Decisions

After detailed discussion, following decisions were taken:-

1. It was reiterated that under the newly enacted Rights of Persons with Disabilities Act, 2016, it is mandatory that all public buildings should be made accessible within 5 years, and public facilities /services be made accessible within 2 years.
2. Rule 15 of Rights of Persons with Disabilities Rules, 2017 mandates compliance by all establishments, govt and private, with the following standards :
 - Harmonised Guidelines and Space Standards for Barrier Free Built Environment for Persons with Disabilities and Elderly Persons
 - Standard for Bus Body Code
 - Guidelines for Indian Government websitesDocuments on websites in ePUB /Optical Character Reader (OCR) based pdf format.
3. All Departments of State Government of Delhi and local bodies should earmark a dedicated annual budget for ensuring accessibility for Persons with Disabilities to activities in a time- bound manner.
4. All the stakeholders based in Delhi i.e. Central Govt, Delhi Govt and local bodies will provide list and number of all the buildings/ transport facilities/ open spaces etc under their authority by May 19, 2018. Also, details about the number of buildings not accessible, no. of buildings being retrofitted and no. of buildings made accessible.
5. Each department has to nominate and appoint a nodal officer to ensure execution of the retrofitting works timely.
6. Engineers and other officials should be well trained in accessibility guidelines, for which Central Government can promote technical guidance.
7. It was decided that December 3, 2018 - International Day for Persons with Disabilities- will be kept as an important deadline for completion of majority of retrofitting works in Delhi to make Delhi a model Accessible City
8. State Departments/ local bodies which show enthusiasm and progress can compete to obtain National Awards for best achievement in the area of accessibility.
9. On the lines of Central Government guidelines issued on 03.04.2018 incorporating clause of compliance of accessibility features for new projects of Central Govt, State Government of Delhi can also follow similar method

10. Every three months a review of progress will be made and meeting will be conducted with all the stakeholders to provide technical support where needed.

The meeting concluded with the vote of thanks to the chair.

- 1) Sh. Rajiv Kumar, Secretary, Dept. of Financial Services, Ministry of Finance
- 2) Sh. Durga Shankar Mishra, Secretary, Ministry of Housing and Urban Affairs
- 3) Sh. Anil Swarup, Secretary, Dept. of School Education & Literacy, Ministry of Human Resources Development
- 4) Sh. R. Subrahmanyam, Secretary, Dept. of Higher Education, Ministry of Human Resources Development
- 5) S. Ananta Narayan Nanda, Secretary, Dept. of Posts, Ministry of Communications and Information Technology
- 6) Dr Urjit R Patel, Governor, Reserve Bank of India
- 7) Sh. Raghvendra Singh, IAS, Secretary, Ministry of Culture (ASI)
- 8) Smt. Gayatri Mishra, Joint Secretary, Ministry of Health and Family Welfare
- 9) Sh. Rajiv Gauba, Union Home Secretary, Ministry of Home Affairs
- 10) Sh. Pranav Prakash, Ast. Dir. General, Ministry of Tourism
- 11) Sh. Yudhvir Singh Malik, Secretary, Ministry of Road Transport and Highways
- 12) Sh. Rajiv NayanChoubey, Secretary, Ministry of Civil Aviation
- 13) Sh. Abhai Sinha, Director General, Central Public Works Department (CPWD)
- 14) Dr.Kamlesh Kumar Pandey, Chief Commissioner for Persons with Disabilities
- 15) Sh. T.D. Dhariyal, State Commissioner for Persons with Disabilities, Delhi
- 16) Sh. Manoj Kumar, IAS, (Civil), Chairman-Cum-Managing Director, Delhi Transportation Corporation
- 17) Smt. Ira Singhal, Sub – divisional Magistrate, Alipur
- 18) Sh. Shurbir Singh, IAS, Managing Director, DTTDC
- 19) Smt. Varsha Joshi, Commissioner Transport cum Chairman, DTIDC
- 20) Ms. Rashmi Krishnan, Secretary, SW and WCD, Dept. Of Social Welfare, Govt. of NCT Delhi
- 21) Sh. Amulya Patnaik, IPS, Commissioner of Police, Delhi Police
- 22) Dr Mangu Singh, Managing Director, Delhi Metro Rail Corporation
- 23) Sh. Rakesh Kumar Agrawal, Spc. Dir. General, PWD, GNCTD
- 24) Smt. Renu Sharma, IAS, Prinicpal Secretary, Dept. of Urban Development, GNCTD
- 25) Smt. PunyaSalila Srivastava, Secretary, Directorate of Education (Schools)
- 26) Smt. Garima Gupta, Director, Directorate of Higher Education
- 27) Sh. Shurbir Singh, IAS, CEO, Delhi Urban Shelter Improvement Board (DUSIB)
- 28) Dr.KirtiBhushan, DG, Directorate General of Health Services
- 29) Sh. UdaiPratap Singh, I.A.S., Vice Chairman, Delhi Development Authority
- 30) Sh. V. Abrraham, Secretary, Dept. of Art, Culture and Languages, GNCTD
- 31) Sh. Ranbir Singh, Commissioner, East Delhi Municipal Corporation
- 32) Sh. Naresh Kumar, IAS, Chairman, New Delhi Municipal Council
- 33) Sh. P.K. Goyal, Commissioner, South Delhi Municipal Corporation
- 34) Sh. Madhup Vyas, Commissioner, North Delhi Municipal Corporation

- 35) Sh. Gulab Singh, Dy. Secretary, Dept. of Financial Services, Ministry of Finance
- 36) Smt. Anjana Dubey, Economic Adviser, Dept. of Financial Services, Ministry of Finance
- 37) Sh. E.E.Karthak, Regional Director, Reserve Bank of India
- 38) Sh. Sarwesh Kumar Arya, Dept. Secretary, Ministry of Culture
- 39) Smt. Preeti Sudan, Secretary, Ministry of Health and Family Welfare
- 40) Sh. S.K.Rai, Director, Ministry of Home Affairs
- 41) Smt. Rashmi Verma, Secretary, Ministry of Tourism
- 42) Sh. D.P. Saste, Technical Consultant, Ministry of Road Transport and Highways
- 43) Sh. Prashant Malik, Section Officer, Ministry of Road Transport and Highways
- 44) Sh. Arun Mehan, JCM (ops), Airport Authority of India, Ministry of Civil Aviation
- 45) Sh. Sanjay Kumar, DPO, Ministry of Social Justice and Empowerment
- 46) Smt. Usha Batra, ADG (Arch), CPWD
- 47) Smt. Amita Singh, Sr. Arch. (HQ), CPWD
- 48) Sh. R.K. Jain, Dy. CGM (Op.), Delhi Transportation Corporation
- 49) Sh. Soudan Singh, AE (Consultant) DTTDC
- 50) Dr. Mahesh Sharma, DD (Estate), Dept. Of Social Welfare, Govt. of NCT Delhi
- 51) Dr. A. Madhavi, DD (Disabilities), Dept. Of Social Welfare, Govt. of NCT Delhi (State Nodal Officer for AIC)
- 52) Sh. A.K. Garg, Addtnl. Commissioner of Police, Delhi Police
- 53) Sh. K.Jagadesan, Addtnl. Commissioner of Police, Delhi Police
- 54) Sh. Arun Kumar, Inspector I&B Cell PHQ, Delhi Police
- 55) Sh. Girish Kumar, Ast. Commissioner of Police, Delhi Police
- 56) Smt. Papiya Sarkar, Chief Architect, Delhi Metro Rail Corporation
- 57) Sh. Mohan Lal, Superintending Engineer (North), PWD, GNCTD
- 58) Sh. Pawan Pravesh, Deputy Sec., Dept. of Urban Development, GNCTD
- 59) Sh. A.K.Goel, Asst. Director, Dept. of Education, GNCTD
- 60) Sh. S.K. Mahajan, Chief Engineer, Delhi Urban Shelter Improvement Board (DUSIB)
- 61) Sh. T.S.Grover, Superintending Engineer, Delhi Urban Shelter Improvement Board (DUSIB)
- 62) Dr.Yogesh Kataria, Medical Officer, Directorate General of Health Services
- 63) Sh. Manish Verma, Director (UTTPEC), Delhi Development Authority
- 64) Sh. A.K. Taneja, Superintending Engineer, East Delhi Municipal Corporation
- 65) Sh. R.A. Bharti, Executive Engineer, New Delhi Municipal Council
- 66) Sh. Ramesh Chand, Chief Engineer, South Delhi Municipal Corporation
- 67) Sh. Praveen Choudhary, South Delhi Municipal Corporation
- 68) Smt.Neelam Arora, Chief Arch., North Delhi Municipal Corporation
- 69) Smt. Smita Jayanant, Director, PDUNIPPD

Checklist:

A. Following information is required for discussion w.r.t built environment*

S.no.	Item	Response/number
1	Total number of Buildings under Department	
2	Total number of buildings fully made accessible	
3	Total number of buildings not accessible	
4	Time plan for achieving 100% accessibility	

*Offices, Cinema Halls, Theatre, Parks, Hospitals, Museums, Police Stations, Tourist places, Monuments, educational instt, Banks, Post offices, ATMs, Commercial Complexes, Market places, Streets, Libraries, Courts etc. (Not Exhaustive)

B. Following information is required for discussion w.r.t Transport System

S.no.	Item	Response/number
1	Total number of Terminals/Depots/Buses(fleet)/bus Stops under Department	
2	Total number of Terminals/Depots/Buses(fleet)/bus Stops fully made accessible	
3	Total number of Terminals/Depots/Buses(fleet)/Bus Stops not accessible	
4	Time plan for achieving 100% accessibility	

C. Following information is required for discussion w.r.t Carriers

S.no.	Item	Response/number
1	Total number of Vans/Cab facilities in the city	
2	Total number of Cab facilities made fully accessible	
3	Total number of Cab Facilities not accessible	
4	Time plan for achieving 100% accessibility	

D. Following information is required for discussion w.r.t DMRC

S.no.	Item	Response/number
1	Total number of Metro Stations	
2	Total number of Metros Stations made fully accessible*	
3	Total number of Metro Stations not accessible	
4	Time plan for achieving 100% accessibility	

***Accessible Parking, Ramps, Accessible toilets, accessible Automated Fare Collection Gate, Accessible Kiosks (“May I Help You” Counter), Lifts at every entry/exit, informational, directional Signage, Audio announcements**